KnowledgeLake

KnowledgeLake Robotic Process Automation

Gain productivity with tools that simplify integrations and help you realize value quickly.

RPA technology that improves process precision and efficiency.

Centralized in the Cloud
All job creation, submission, and production monitoring are accessible from any device

Bots meet users where they work
Support process automation with simple setup, optimization, and operation

Quickly reap the benefit of robots
Simple, effective tools for deployment that gets you up and running quickly

Stable system integration
Ensure quick, non-invasive RPA technology shortcuts the pain of custom development and APIs

Automate any process
Accelerate high-value, rules-based, and repeatable tasks

Flexible deployment
Create and deploy automations on dedicated virtual machines or servers

Perfect for predictable tasks requiring batch-oriented, high-volume processing and demands enterprise-class scalability, logging, and security.

Get it done with robots. KnowledgeLake's RPA unattended bot technology makes it easy to create and deploy automations on dedicated virtual machines or servers with all job creation, submission and production monitoring. The bots mimic the manual, repetitive tasks a knowledge worker would do, like data entry. RPA is perfect for:

- AP and AR - Invoice Processing, Purchase Orders, Bills, Etc.
- Medical Record Creation
- Employee Onboarding
- New Customer Account Creation
- Any other batch-orientated, high-volume process

Be more productive with KnowledgeLake RPA

Without KnowledgeLake's RPA technology, end users have to juggle manual, repetive tasks that keep them from being productive.

But with KnowledgeLake's unattended bots, the same end users can get back to doing what's important: sending approvals, making phone calls and managing teams.
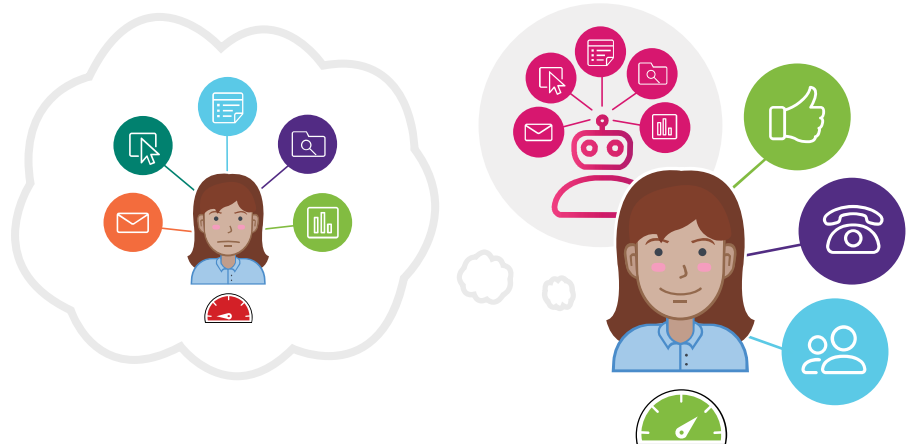
Leverage the digital workforce to automate processes across any business application

Deploy according to your strategy.

Run on-premises or connect via the cloud for flexibility during implementation, allowing you to rapidly scale your new robotic workforce.

Handle exceptions in real time, right from the desktop.

Regardless of where a specific RPA bot is executing, if it encounters an issue that requires human intervention, the bot can present a live user prompt to one or more registered managers who can intervene.

If a manager elects to accept the prompt, he can connect directly to the "desktop" of the bot and intervene as needed. This prevents common delays in processing when sending the job to an exception queue for future processing.

Gain insight into processes for effective management.

Whether a manager is responding to a live runtime prompt or working with an exception queue after a batch of jobs has completed, you always have full access to the bot's execution log.

This allows for review of every step and examination of the state of all data variables at any point in the process. These logs serve both as a diagnostic and process compliance tool.

Easily leverage worker knowledge with video replay reviews.

If for any reason the worker cannot diagnose a problem based on log data, he always has the option of viewing a video replay of a given automation's execution.

While logs are very helpful in diagnosing issues, showing a worker exactly what a bot did during its execution in the "language of the user" (i.e. the screens, keystrokes, mouse clicks, etc.) is a more intuitive way of figuring out what went wrong.

Access administrative tools from a single point anytime, anywhere.

Through the web-based centralized administration portal, administrators can perform all of the tasks need to keep the bots in line, including control, monitoring, execution, scheduling, and updating all of the bots from a single location.