Comprehensive Enterprise Content Management for Government Agencies

Increase Productivity between Departments, Agencies and the Public

KnowledgeLake’s document management solutions for Microsoft SharePoint help you manage the complete lifecycle of critical paper and electronic documents, while meeting the government sector’s strict compliance, records management and security requirements. With KnowledgeLake, government agency’s workflow processes can be streamlined and automated, allowing government agencies to spend less time chasing paper and more time doing what they do best - serving constituents.

From permits to meeting minutes, it’s no secret that government entities are bogged down by massive amounts of paper and the inefficiencies of paper-centric processes.

With KnowledgeLake, government agencies can decrease the costs of business processes performed by clerks, recorders, auditors and employees, as automation streamlines critical business processes, such as: recording, document imaging, indexing, public access and the search retrieval of documents.

KnowledgeLake provides efficient scanning of paper and the capture of electronic documents to ensure cost-effective and secure information management. Through our government-specialized division, KnowledgeLake serves:

Local Governments

As the body of government that has the most personal interactions with the people, counties and municipalities are at the forefront of the government’s image to its public. By organizing content onto a central platform, your employees have immediate and secure access to critical content to better serve the public. Designed for rapid deployment, scalability and seamless integration, KnowledgeLake solutions for Microsoft SharePoint set the standard for business in local government.

State Governments

When it comes to paper and electronic documents, state governments must determine how to handle document lifecycles, compliance requirements, records management and security. KnowledgeLake’s document management solutions for Microsoft SharePoint enable state agencies to simplify and unify their enterprise architecture, and effectively manage, store and retrieve information.

Federal Governments

New federal laws are demanding increased government transparency, as federal government information is a valuable national resource. With KnowledgeLake, files are located quickly, responses are prompt, penalties are avoided and information is secure.
Enhance tax payer service and worker satisfaction

In our experience, government agencies are committed to providing valuable and timely service to their constituents; but, all too often, government customer service can be an inefficient and frustrating process. KnowledgeLake eliminates the time-intensive search for physical records and mitigates the risk of non-compliance when responding to requests. Putting the power in the employees’ hands will lower the burden on your staff, enabling them to make better, faster decisions and enhance customer service.

Heighten document security and ensure compliance

With the right ECM strategy, governments can greatly reduce storage requirements, while ensuring compliance to retention and privacy laws. KnowledgeLake provides an information architecture that is focused on ensuring the right people have access to the right information at the right time with automated processes that streamline operations, while managing retention requirements. This enables staff to be prepared for audits and ensure compliance with standards for information security, personal privacy, records retention and program operation.

Maximize your investment in Microsoft technology

KnowledgeLake transforms SharePoint into an easy-to-use, powerful and scalable ECM solution that enables organizations to manage corporate content and collaborate more effectively and efficiently. KnowledgeLake’s familiar Microsoft-like user interface results in little end-user training and encourages process consistency and repeatable outcomes. Your IT Department can leverage the software and hardware you already own and successfully meet business needs for risk mitigation, security and flexible deployment options.

Based on the efficiencies gained through the KnowledgeLake solution, we think other areas of the NJCSC can benefit through improved enterprise content management and collaboration using a solution from KnowledgeLake.

Senior IT Representative | New Jersey Civil Service Commission

The process is simplified and there are very few errors. Not only are documents available to view almost immediately on the intranet, but we also don’t have to worry about the accuracy of information.

Mark Kinkage, Chief Information Officer | Illinois Department of Transportation

**We needed a solution that would integrate with Microsoft SharePoint, which we had in place. It was the vehicle for electronic content and records management throughout our agency.**

Records Manager | Federal Government Agency

Using the KnowledgeLake ECM solution and Microsoft SharePoint, we’ve been able to reduce our paper load, which helps us meet the state mandate, while cutting down on the costs related to leased space for storage.

Debra Murray, Director of Operations | Tennessee Housing Development Agency

**Microsoft Partner Network**

**PARTNER OF THE YEAR**

| ENTERPRISE CONTENT MANAGEMENT – 2009 & 2011 |
| JAVA/SOFTWARE SOLUTIONS – 2009 |

© 2014 KnowledgeLake, Inc. All rights reserved. KnowledgeLake is a registered trademark of KnowledgeLake, Inc. Other product names may be trademarks of their respective companies. v16114