



## KnowledgeLake Customer Solution Case Study



**Customer:** Jefferson County Public Schools

**Web Site:** <http://jcpsky.net>

**Customer Size:** 1000+

**Country or Region:** US

**Industry:** Education

### Customer Profile

Jefferson County Public Schools is the largest K-12 school district in Kentucky with almost 20,000 employees and nearly 100,000 students.

### Solution Provider

#### KnowledgeLake-

KnowledgeLake extends the Electronic Content Management (ECM) capabilities of SharePoint, enabling businesses to reduce shipping costs, streamline operations, and achieve regulatory compliance using familiar Microsoft products that most businesses already own and use.

#### Contact Info:

888.898.0555

[www.knowledgelake.com](http://www.knowledgelake.com)

#### Software and Services-

- Office SharePoint Server 2007
- Office SharePoint Designer 2007
- Windows Server 2003
- Microsoft Consulting Services
- KnowledgeLake Imaging for SharePoint
- KnowledgeLake Capture
- KnowledgeLake Connect
- KnowledgeLake Training

## Public School Improves Accuracy and Productivity by digitizing student transcripts

“Through the use of Microsoft Office SharePoint Server and KnowledgeLake, we have laid a solid foundation for bringing Jefferson County Public Schools into the digital age.”

**Doug Sutherland, Web Architect • Jefferson County Public Schools**

### Business Needs

Jefferson County Public Schools realized that multiple departments required improvements for day to day business processes and document management practices. They struggled with long wait times when it came to retrieving and sharing Student Transcripts and were not only using microfilm to search and print transcripts, but were also converting paper documents into microfilm. The Human Resources and Payroll Departments were inundated with paper on a daily basis and found it challenging to find and share files in a timely manner. In addition, open records requests took a significant amount of time away from the payroll clerks daily tasks - the district was in need of a solution that could streamline all of these daily tasks. “The fact that we didn’t have an adequate solution to Document Imaging out of the box with SharePoint was another hurdle, but this was solved with the implementation of KnowledgeLake.” says Doug Sutherland-Web Architect

### Solution

JCPS chose KnowledgeLake’s Imaging for SharePoint and Capture client to enhance Microsoft Office SharePoint Server. Together, the technologies were the foundation for a new document management infrastructure to facilitate

document storage, immediate retrieval and sharing. Due to the implementation expertise of Microsoft Consulting Services they were able to setup the necessary infrastructure needed for a 64 bit Moss 2007 deployment.

### Benefits

Moving paper documents into SharePoint and transforming them into digital documents has reduced the time it takes to manage, file and retrieve vital documents. In addition, the district has significantly reduced the amount of paper waste. Not only are KnowledgeLake solutions easy to implement, but they are easy to use. Within just a couple months JCPS scanned close to 10,000 documents into SharePoint, a vast improvement from the earlier document management processes. “Microsoft fits with our current infrastructure since we are trying to standardize on one platform. We have a web development team that writes Business applications using .Net and SQL server. This fits in well with KnowledgeLake because of the SDK they provide. It allows us to utilize a lot of the Document Imaging functionality in our existing applications.” says Doug Sutherland-Web Architect